



NEW YORK STATE SENATOR

Joseph A. Griffo

## Griffo: State Department of Health must ensure transition from CDPAP to PPL goes smoothly

JOSEPH A. GRIFFO April 7, 2025

| ISSUE: **CDPAP**

New York State Sen. Joseph Griffo, R-C-Rome, has sent a letter to New York State Department of Health Commissioner Dr. James McDonald requesting an update to the state's transition from the Consumer Directed Personal Assistance Program (CDPAP) to a new statewide fiscal intermediary.

Last year's enacted budget included controversial changes to the CDPAP program, which provides care to nearly 2500,000 New Yorkers. The changes include the switch to a single fiscal intermediary – Public Partnerships, LLC, an out of state contractor – that was selected to facilitate the \$9 billion program.

However, many people have experienced issues with the transition to PPL and have raised concerns about how the shift could affect the well-being of thousands of elderly and disabled New Yorkers who depend on the CDPAP program.

“My office continues to hear from constituents about how poorly the state's transition from the CDPAP program to PPL has gone and the issues that they have experienced during this process,” **Sen. Griffo said.** “Things have not gone smoothly so far. CDPAP is a lifeline for some of our most vulnerable citizens, enabling them to remain at home and avoid institutional care. The governor and Department of Health must ensure that those most affected by this transition are not put in a perilous position.”

The text of Sen. Griffo's letter to Dr. McDonald is below:

April 7, 2025

Dr. James V. McDonald  
Commissioner  
New York State Department of Health  
Corning Tower  
Empire State Plaza,  
Albany, NY 12237

Dear Dr. McDonald:

I am writing regarding the transition from the Consumer Directed Personal Assistance Program (CDPAP) to a new statewide fiscal intermediary, Public Partnerships LLC (PPL).

You have previously stated that the state's "plan will ensure a smooth transition that protects CDPAP home care users and caregivers." However, my office continues to hear from constituents who have shared concerns about this shift and have indicated that they have found the PPL program to be inaccessible, unresponsive and problematic.

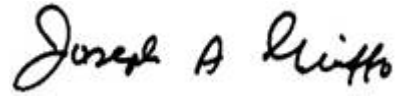
There also have been reports of patients encountering technical issues, caregivers receiving conflicting information and a lack of transparency regarding enrollment figures. Many caregivers also face the potential loss of income and the ability to continue providing care.

Given the issues that have been expressed and experienced, it seems that the transition, so far, has been anything but "smooth" for many New Yorkers. As such, I am writing to inquire into what steps DOH is undertaking to address issues with this change and to ensure that the transition goes well.

While I recognize the need for fiscal responsibility, it is critical that such measures do not come at the expense of those who depend on these important services for their daily care and well-being.

Thank you for your consideration.

Sincerely,

A handwritten signature in black ink that reads "Joseph A. Griffo". The script is cursive and fluid, with the first name "Joseph" and last name "Griffo" clearly legible.

Joseph A. Griffo

New York State Senator, 53rd District